



FACT SHEET

*The following is an overview of new steps Target is taking in its stores to respond to the coronavirus situation.
Last updated: March 24, 2020*

Enhanced Cleaning

We've always taken pride in our clean and well-run stores, and we know this is more important than ever right now. We're taking guidance from the Centers for Disease Control and Prevention (CDC), which recommends regular cleaning as one of the most important preventive measures. In early March, we invested in more rigorous cleaning routines and are expanding those efforts moving forward:

- We'll have a team member stationed at our store entrances to ensure carts are clean and available in an orderly fashion.
- Checklanes will be cleaned after each guest transaction.
- Dedicated team members will ensure guests wait until they're called to checkout to allow extra time for our team members to clean checklanes in between each guest.
- For the foreseeable future, our stores will be rotating the use of checklanes to allow those lanes not in use to be deep cleaned.

Dedicated Shopping Hours for Vulnerable Guests

We're expanding the dedicated shopping time for our most vulnerable guests, making the first hour of shopping every Tuesday and Wednesday available for those over 65 years old, pregnant women and those defined by the CDC as vulnerable or at-risk.

- During the dedicated hours, we'll have team members outside of our stores before open, reminding guests to practice social distancing both in line and when entering the store.
- CVS pharmacies in our stores also will be open during this time so guests can pick up their prescriptions, along with any food, essentials and other items they might need.

Social Distancing

To encourage guests to remain six feet apart while entering and shopping in our stores, we are:

- Adding signage at the front of every store and asking guests to practice social distancing.
- Using floor signage to remind guests of social distancing guidance while in our store, including at our front-of-store lanes, pharmacy and electronics check-out.
- Dedicating team members to help guests wait in line at an appropriate distance until they are called to the register.

Returns and Exchanges

Out of an abundance of caution, starting March 26, all Target stores will stop accepting returns and exchanges for the next three weeks, until April 16. We know some guests might want to make a return or exchange during that timeframe. To accommodate those cases, we're extending our return policy by three weeks after April 16.

Reusable Bag Use

Effective Thursday, March 26, and until further notice, Target stores will stop handling and selling reusable bags out of an abundance of caution. Our team members will bag items in a Target-supplied paper or plastic bag, and we'll waive any local bag fees. If a guest brings in a reusable bag, they can choose to bag their items themselves.

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